



PGA

Gateway Section

CORONAVIRUS MEMBER SURVEY

Results as of March 24, 2020 @ 4 p.m.

What precautions are you taking at your facility for your members and customers?

- Business as usual
- Intensified cleaning of common and high traffic areas as well as golf carts.
- Only bathrooms are open in our clubhouse. No food or drinks. Removing all rakes and raising cups. Sanitizer at the only entrance we have open. Will either have single carts or no carts at all. Have tossed around having a money box and suggested amount to pay.
- We have closed
- Enhanced disinfecting
- Raised cups 1"
- No rakes
- Single rider carts
- No water coolers or ice on course
- No towels in carts
- Fitness Center & Locker Rooms Closed
- Offering "curbside dining options", sanitizing common areas regularly, cleaning and sanitizing carts as used.
- Social distancing, extra cleaning, following guidance from CDC and State of IL.

- No golf carts allowed, limited clubhouse time, no food service wiping down all touchable areas every hour. No touching of flagstick, no ball washers or trash cans.
- All of them! 15-minute tee-time intervals, single cart rider, disinfecting carts at every use, only prepackage foods, pro-shop closed, credit card processing at first tee, sanitizing range balls & buckets, Flag stick putting, cups installed upside down so that ball only goes in a little ways, cleaning everything constantly, no water coolers,
- Limit 4 people in proshop. Wipe down carts after every use. Single player carts. Raised cup and flag. Banquet room and food service shut down. Range closed.

What precautions are you taking at your facility for your staff?

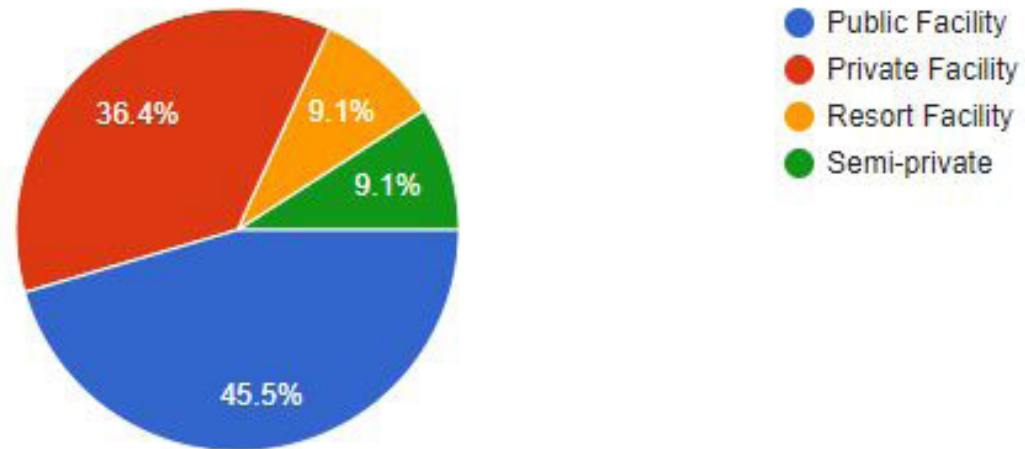
- Business as usual
- I've given my staff the option to not work during this time. If they don't feel comfortable coming to work I won't schedule them until they feel safe enough to come back.
- We only have a few people on payroll at this time anyway. They are all practicing social distancing and hand sanitizing.
- We are cleaning and disinfecting entire facility for when we re-open. Employees do not come to work if feeling sick or feel uneasy about working. Most work is conducted outside on range or golf course. Any inside work - social distancing and proper hygiene is being practiced.
- Staggering shifts and if anxious about working I told them to communicate to me so we can plan accordingly.
- Gloves and social distancing per CDC, and offering time off if they choose
- Same
- Wash and sanitize hands between transactions, shorter shifts
- All employees are required to read and sign off on training for sanitation and self safety. super large spacing for staff, couple outside, one inside, one on range, double down on cleaning and washing of hands.
- At risk employees asked to stay home. Limited staffing.

What best practices or ideas do you have to share with your fellow PGA Members regarding how to keep golfers playing while staying healthy, safe, and while following state and federal mandates?

- Nothing unusually different
- I think it is our duty to be our best at this time. If we can band together and give hope by providing an outlet for people, we can make a difference. Charge only what we need to keep the service available. For instance, \$10 for 18 walking. Pay if you can. We can use the money to pay the very few people needed to make this happen. (bathroom sanitation, trash clean up, essential course maintenance.)
- 1 player per cart, keep the pin in, removed ball washers
- Walk or take your own cart.
- We are waiving the single rider rule so that the members can now ride in separate carts if they are not playing with family.
- Walking is best solution for health and mental health
- I try to emphasize that even if you feel like you are 90%, stay home. It's March, this will pass, do not get someone sick that may not be as strong as you. Better safe than sorry.

Are you at a public, private, or resort facility?

11 responses



Is your facility remaining open?

11 responses

